

# TheRealReal

## **Energy, Waste & Water Policy**

Our mission is to empower shoppers and consignors to keep luxury goods in circulation and support a sustainable, circular economy. Conserving resources is an important part of that mission. We are proud of the contributions our business model has made to saving water and carbon emissions, and we are also committed to reducing the energy consumption and waste associated with business operations.

Through consignment on our platform since our founding in 2011 through December 31, 2019, shoppers and consignors have saved:

- 608+ million liters of water
- 13,300 metric tons of carbon

We are able to measure these impacts with our first-of-its-kind Sustainability Calculator, which we hope to expand and will continue to use to monitor our impact.

In 2019, The RealReal consumed 6,531,119 kWh of electricity and 132,045 therms of natural gas across all locations. We have engaged in conversations around our consumption of non-renewable energy and look forward to implementing more sustainable practices in the future. Our Brisbane, California eCommerce fulfillment center currently operates on 50% renewable energy, accounting for approximately 11% of our total energy usage. This location is a perfect example of the potential all our locations have to become more energy efficient.

We operate an eCommerce marketplace that leverages the cloud for our infrastructure requirements so our operations are not water intensive. We plan to measure our water consumption as best we can over the coming year and are committed to reducing the amount of water we utilize as much as we can.

We are committed to reducing the amount of waste we produce to lower our total energy consumption. We are committed to recycling materials and using sustainable packaging whenever possible. On average, we recycle 1.5 tons of corrugate every other day and have switched vendors for cardboard, polybags, and dust bags in order to utilize more recycled materials. Starting in 2020, we are transitioning to more recycled packaging including cardboard (made from 40-100% recycled content), polybags (made from 40-50% recycled content), and dust bags (made from 15-20% recycled content), as we try to limit our usage of potentially hazardous materials.